

**DEPARTMENT OF SOCIAL AND HEALTH SERVICES
MEDICAID PURCHASING ADMINISTRATION
Olympia, Washington**

To: All Providers
Managed Care Organizations

Memo: 10-83
Issued: December 30, 2010

From: Doug Porter, Administrator and
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Authority/Medicaid Purchasing
Administration

For information, contact:
1-800-562-3022 or go to:
<http://hrsa.dshs.wa.gov/contact/default.aspx>

Subject: Managed Care: Program Changes for 2011

Effective January 1, 2011, the Department of Social and Health Services (the Department) will make program changes to managed care.

What Is Changing?

Effective January 1, 2011, the Department will make changes to the following managed care programs:

- Healthy Options (HO);
- Children's Health Insurance Program (CHIP); and
- Basic Health Plus and Maternity Programs.

HO /CHIP Contracted Health Plans

Effective January 1, 2011, the following contracted health plans will serve HO/CHIP enrolled clients:

- Asuris Northwest Health (ANH) – Spokane County only;
- Columbia United Providers (CUP);
- Community Health Plan of Washington (CHPW);
- Group Health Cooperative (GHC);
- Kaiser Foundation Health Plan (Kaiser Permanente);
- Molina Healthcare of Washington, Inc. (Molina); and
- Regence BlueShield (RBS).

Effective December 31, 2010, Kaiser Permanente will no longer serve Washington State's Basic Health Plan clients.

Effective January 1, 2011 Medicaid eligible Basic Health *Plus* and Maternity Program members currently enrolled with Kaiser Permanente may change to the Healthy Options program and continue to see their Kaiser Permanente provider.

Note: Medicaid eligible Basic Health *Plus* members that do not change to Healthy Options will be enrolled with an available Basic Health plan in Clark or Cowlitz counties.

Effective January 1, 2011, the Department will offer new health plan choices in the following counties:

- **Clark County:**
 - ✓ CUP;
 - ✓ CHPW;
 - ✓ Kaiser Permanente; and
 - ✓ Molina.

- **Cowlitz County:**
 - ✓ CHPW;
 - ✓ Kaiser Permanente; and
 - ✓ Molina.

- **King County:**
 - ✓ CUP;
 - ✓ CHPW;
 - ✓ GHC; and
 - ✓ Molina.

- **Pierce County:**
 - ✓ CUP;
 - ✓ CHPW;
 - ✓ GHC;
 - ✓ Molina; and
 - ✓ RBS.

- **Pacific County:**
 - ✓ CHPW;
 - ✓ Molina; and
 - ✓ RBS.

Effective October 1, 2010, Jefferson and Skamania counties no longer offer a managed care plan and reverted to the Department Fee-for-Service (FFS) payment system. Clients residing in these two counties must use providers who will bill the Department directly.

Providers should check the Medicaid Provider website at:

<http://www.dshs.wa.gov/provider/index.shtml> for information on provider enrollment and billing requirements.

To serve providers more efficiently, the Department encourages providers to submit questions online at: <https://fortress.wa.gov/dshs/p1contactus/>.

How Can I Get Department/MPA Provider Documents?

To download and print Department/MPA provider numbered memos and billing instructions, go to the Department/MPA website at <http://hrsa.dshs.wa.gov> (click the ***Billing Instructions and Numbered Memorandum*** link).